

Executive Summary Supplement Public Input Comments

SELF-EVALUATION AND TRANSITION PLAN Americans with Disabilities Act Section 504 of the Rehabilitation Act

2022



Prepared by

Disability Access Consultants, LLC



Pleasant Valley Recreation and Park District ADA Survey for Public Input

ONLINE COPY SURVEYS RECEIVED - 68 online responses received

Public Input Timeframe: January 5, 2022 to February 18, 2022

Note: Names and personally identifying information has been redacted. Otherwise, comments are presented verbatim from respondents and have not been edited for grammar, spelling or clarity.

What role most adequately describes your association with the Pleasant Valley Recreation and Park District and the representation you are providing?

#	Answer	%	Count
1	Member of the public with a disability	15.87%	10
2	Member of the public without a disability	39.68%	25
3	Relative or caregiver of a person with a disability	38.10%	24
4	Other:	6.35%	4
6	District volunteer	0.00%	0
	Total	100%	63

Other:

PVRDP employee

District employee

I live at Las Positas Apartment on Camino Tierra Santa. My husband was disabled while fighting cancer. There are no ramps nearby at this complex. In order to bring my groceries to my apartment door I need to make several trips and step over the red marked curbs. While my husband was still living, he couldn't conveniently navigate the curbs with his rolling walker. He passed away before the necessary changes were made. The leasing office never followed up. One other thing was the grab bars in the tubs. There are no walk in or stand up facilities in our apartment. We were required to buy the grab bars ourselves. Thankfully we did not pay for installation. But the new owner of this apartment complex requires occupant to pay for grab bars as well as pay for installation.

Do you participate in programs, services, activities or events offered by the District?

#	Answer	%	Count
1	No	40.98%	25
2	Yes - Please list:	45.90%	28
3	Not applicable	13.11%	8
	Total	100%	61

Yes - Please list:

Yoga

Softball

in the past, we have done basketball and t ball plus some arts and crafts for people with disabilities.

Classes when available and appropriate, swimming in the past

Not yet but might be interested in the future

Parks & activities

until Covid/Focus on Balance 4 yrs/concerts/movies

Kindermusik, guided hikes/nature activities

Prior to COVID-19, we participated in KinderMusic, Adaptive Basketball and Swimming.

Yes - Please list:

Sports

Various community events

Bingo

Adaptive sports

AYSO Camarillo

Morning stretch, morning walk

pickleball

We held our Toastmaster Contests at your facility for several years

have participated in sports

Exercise class

Swimming, special events, classes

Do you know who to contact if you need assistance, have a concern or complaint, or need an accommodation to access a facility, service or event?

#	Answer	%	Count
1	No - I do not know who to contact	79.66%	47
2	Yes - Please list who you would contact:	20.34%	12
	Total	100%	59

Yes - Please list who you would contact:

Main office

Main office

front desk

I would call the main number for parks and rec

Your office

PVRPD customer service phone number or email 482-1996 or csr@pvrpd.org

District office

I would call the office for support

customer service through PVRPD website or phone

Ladies in front office at Rec Cntr

Have you ever requested an accommodation for a disability from the District?

#	Answer	%	Count
1	No	93.10%	54
2	Yes - Please describe the request:	6.90%	4
	Total	100%	58

Yes - Please describe the request:

Being able to go through the office area to access swimming pool to be able to stay with son. He was too old to walk through the womens locker room but unable to appropriately/safely walk through the mens locker room unattended. It would be nice if there could be a family bathroom as well.

Years ago I wrote a letter requesting a program for teens and adults with developmental disabilities. Conejo Recreation and Park District is a fantastic model. I share their program brochure at that time.

For our KinderMusik class, due to my son's global developmental delays, despite being a bit older, he was allowed to join the younger group which was more to his level.

Was your accommodation provided?

#	Answer	%	Count
1	No	7.14%	4
2	Yes	3.57%	2
3	Yes, but I was unsatisfied with how the accommodation was provided - Please elaborate:	1.79%	1
4	Not applicable	87.50%	49
	Total	100%	56

Yes, but I was unsatisfied with how the accommodation was provided - Please elaborate:

I have to request each time we went to the pool. Sometimes the staff was unsure if they could accommodate the request and my son would become agitated waiting.

Is the attitude of District staff towards persons with disabilities generally helpful, supportive, positive, and proactive in solving accessibility issues?

#	Answer	%	Count
1	No - Please explain:	12.96%	7
2	Yes	18.52%	10
3	Somewhat	11.11%	6
4	Do not know	57.41%	31
	Total	100%	54

No - Please explain:

Not always!!!

I don't see the types of equipment I normally see at Ada compliant parks installed in our parks Woman in charge of senior programs is unfriendly and does not accept community feedback for programs

Restroom facilities are not easily accessible for wheelchairs

Management does not seemed concerned or supportive of seniors, their needs or their desire for nonphysical activities

Limited to no programs. Funding not allocated to addressing these issues. Limited staff knowledge

Are you aware of any specific concerns, complaints, or problems regarding access for persons with disabilities to any of the programs, services, or activities provided by the District?

#	Answer	%	Count
1	No	84.44%	38
2	Yes - Please describe:	15.56%	7
	Total	100%	45

Yes - Please describe:

ADA bathrooms in Senior Center / auditorium

Not sure. But I know that if my husband needs to use the restroom he needs assistance. It would be great if you had on restroom for ADA, then he would feel more comfortable. But that might be to costly. Limited.

I would like to see Ada compliant Park equipment. For example I have not seen any Parks with the special swing seats for people who use wheelchairs. I know that the Park inside the community behind the Vons off Arniel is being renovated if not already planned please revise that Park to accommodate children in wheelchairs. As well as all disabilities.

Yes - Please describe:

Bathrooms long distance from classrooms

Playground structures

Lack of play equipment for kids with disabilities

Do you know who the designated ADA Coordinator is for the District?

#	Answer	%	Count
1	No	58.82%	30
2	No, I have not had a need or reason to seek out this person.	35.29%	18
3	Yes - Please provide the name:	5.88%	3
	Total	100%	51

Yes - Please provide the name:

Jessica

J. Puckett

What do you feel should be the District's highest priority to improve accessibility for persons with disabilities?

Make things accessible for all

Not sure. Entrance into buildings?

Public input

Restrooms

Restroom and building access

Kindness!!!

teams that give kids as much access as possible

Ensuring playgrounds and facilities are safe and inclusive with ramps and bathrooms

As parks are being updated, I would like to see play equipment add that is accessible for all such as swings designed for wheelchairs, etc.

Offering classes for intellectually disabled adults/adolescents. Having a special park/playground equipment and area specific for older teens and adults with disabilities. Sensory area in the park for all ages with disabilities. Having a special designated swimming time during the week for adolescents/adults with developmental/intellectual disabilities.

Maybe just a restroom for both genders to use. But do not change your current restroom situation. If you could put an additional one for just ADA. I do not like men using the ladies restroom. They are not as respectful as women are in the restroom. (But that's just my option)

communicatiom

Provide as much information as possible to everyone who might want to use the services. Perhaps on TV or radio or computer or phone. Sometimes mailers are just tossed away. The information might be pertinent to someone needing the services. I belong to a Bereavement Group at Padre Serra Church. Perhaps publishing in the Sunday Bulletin or on line to all religious organizations would help.

Wheelchair automatic door openers

What do you feel should be the District's highest priority to improve accessibility for persons with disabilities?

Please look at Conejo Recreation and Park Districts program. It's fantastic! Camarillo is long over due for a program like this.

Update equipment for children is the one I see regularly but I am sure you will receive responses from other community members with their specific needs. I am happy you are asking the community about this.

more handicapped parking close to classrooms

Playground accessibility for toddlers up. Examples are Courtneys Sandcastle in San Clemente or the park in Durango CO. I have a child whom as a toddler didnt and couldnt walk. She could booty scoot. No play equipment in Camarillo was low enough or even inviting/stimulating.

Awareness - 1. That you offer accommodations, 2. What they are. 3. Who to contact. Like in the mailer, the emails etc. info should be there all the time. I scan that stuff every time and had no idea there is someone in charge or this and that it is available

As a mother with a child who has special needs, I would like to see classes be more inclusive. I have enrolled my son in a number of activities (KinderMusik, Parent&Me Swimming), however, we usually are the only family with a child with special needs and my son often needs help to participate in activities. It would be wonderful if descriptions in the activity guide can state something along the lines of, "open to all abilities." As a mother and special education teacher, I know parents often feel more inclined to enroll children in activities that is open to everyone rather than just looking for the "adaptive" or "private" classes which currently is only swimming and basketball. Thank you.

Disability accessible senior center with adequate parking and better and less expensive programs.

New senior building is needed

Have more programs for developmentally disabled individuals. Many years ago, they had monthly dances/ activities for this population. Art's/crafts, etc. And accessible for those with limited resources(since most are on SSI).

Care and support ,not jus

Perhaps creating an email notification list specifically for sending out information on activities for individuals with disabilities.

Listen to the community members and stop focusing on only sports and the needs of the physically active community members.

There are no adaptive sports available right now. If there are offerings, the schedule is not friendly for working families. There are also no sensory friendly events offered.

My husband is recently disabled. One of his joys in life is watching his grandkids play AYSO soccer. He cannot do this any longer because wheel chairs cannot maneuver on the turf. Plus the distances between the fields for 3 children of different ages is really unimaginable. I often see golf carts easily driving over PV Fields. I'm suggesting that some type of busing service could be developed for the disabled. I believe many would benefit from this service. Free, if possible, or a seasonal fee might work. Thank you for your consideration. I hate leaving my husband at home while I enjoy watching our 3 grandkids play soccer.

Appropriate services, programs and communication to promote these opportunities

Wheelchair accessibility as I believe there were stairs to enter (it has been a few years since I have been there)

more programs for disabled young adults

Parking, pave parking area near Blue parking spaces- the cracked & broken blacktop is dangerous, Ada doors for office access

What do you feel should be the District's highest priority to improve accessibility for persons with disabilities?

More events for highly educated professional seniors who are also handicapped. Perhaps online zoom discussions of current events, literature, history, foreign language, etc.

Communication to residents

Thank you for completing this survey. The information collected will assist the District in improving the accessibility of programs offered to the people it serves. If you have any questions regarding the Pleasant Valley Recreation and Park District's ADA Self-evaluation and Transition Plan or are aware of any specific physical or programmatic barriers, please let us know of any suggestions or comments.

It's more than just programs. What about the parks? Simi Valley has parks that are designed for kids with disabilities. Ramps for wheelchairs so kids can still get up on the equipment. Very wide slides, etc. would be cool to see in our town too.

Thank you for allowing the community to fill out a survey to provide feedback.

I have always found that PVRPD has been an inviting and helpful organization to work with.

Pleasant Valley Recreation and Park District ADA Survey for Public Input

HARD COPY SURVEYS RECEIVED – 6 hard copy responses received

Public Input Timeframe: January 5, 2022 to February 18, 2022

Note: Names and personally identifying information has been redacted. Otherwise, comments are presented verbatim from respondents and have not been edited for grammar, spelling or clarity.

What role most adequately describes your association with the Pleasant Valley Recreation and Park District and the representation you are providing?

#	Answer	%	Count
1	Member of the public with a disability	0.00%	0
2	Member of the public without a disability	16.67%	1
3	Relative or caregiver of a person with a disability	66.67%	4
4	Other:	16.67%	1
6	District volunteer	0.00%	0
	Total	100%	6

Do you participate in programs, services, activities or events offered by the District?

#	Answer	%	Count
1	No	16.67%	1
2	Yes - Please list:	83.33%	5
3	Not applicable	0.00%	0
	Total	100%	6

Yes - Please list:

Yoga 3x week / BP Clinic / Library, etc.

Utilize the guidebook for activities/events/classes.

8AM exercise class; Monday canasta

Therapeutic Swim

Do you know who to contact if you need assistance, have a concern or complaint, or need an accommodation to access a facility, service or event?

#	Answer	%	Count
1	No - I do not know who to contact	50.00%	3
2	Yes - Please list who you would contact:	50.00%	3
	Total	100%	6

Yes - Please list who you would contact:

online under contact us

The Senior Center Office

Karen Roberts

Have you ever requested an accommodation for a disability from the District?

#	Answer	%	Count
1	No	100.00%	6
2	Yes - Please describe the request:	0.00%	0
	Total	100%	6

Was your accommodation provided?

#	Answer	%	Count
1	No	0.00%	0
2	Yes	0.00%	0
3	Yes, but I was unsatisfied with how the accommodation was provided - Please elaborate:	0.00%	0
4	Not applicable	100.00%	3
	Total	100%	3

Is the attitude of District staff towards persons with disabilities generally helpful, supportive, positive, and proactive in solving accessibility issues?

#	Answer	%	Count
1	No - Please explain:	0.00%	0
2	Yes	50.00%	3
3	Somewhat	16.67%	1
4	Do not know	33.33%	2
	Total	100%	6

Are you aware of any specific concerns, complaints, or problems regarding access for persons with disabilities to any of the programs, services, or activities provided by the District?

#	Answer	%	Count
1	No	100.00%	6
2	Yes - Please describe:	0.00%	0
	Total	100%	6

Do you know who the designated ADA Coordinator is for the District?

#	Answer	%	Count
1	No	66.67%	4
2	No, I have not had a need or reason to seek out this person.	33.33%	2
3	Yes - Please provide the name:	0.00%	0
	Total	100%	6

What do you feel should be the District's highest priority to improve accessibility for persons with disabilities?

District should continue providing access and accommodation

I have not heard issues of concern at all.

wheelchair access and handrails

No necessary - but maintain the therapeutic swim time - access to exercising for my spouse with dementia is just as critical as access to a particular facility

Thank you for completing this survey. The information collected will assist the District in improving the accessibility of programs offered to the people it serves. If you have any questions regarding the Pleasant Valley Recreation and Park District's ADA Self-evaluation and Transition Plan or are aware of any specific physical or programmatic barriers, please let us know of any suggestions or comments.

Thanks for the survey and continued great service!!

Pleasant Valley Recreation and Park District ADA Survey for Organizational Input

ONLINE COPY SURVEYS RECEIVED - 1 online response received

Public Input Timeframe: January 5, 2022 to February 18, 2022

Note: Names and personally identifying information has been redacted. Otherwise, comments are presented verbatim from respondents and have not been edited for grammar, spelling or clarity.

What direct communications have you had with the District regarding services and accommodations for persons with disabilities?

None at this time

Are you aware of any specific complaints or problems regarding access for persons with disabilities to any of the programs, services, activities or events provided by the District?

No

What information or other resources can you supply to help educate or inform the District about your organization and your services for persons with disabilities?

We offer non-emergency medical and non-medical transportation to persons with disabilities. We offer ambulatory, wheelchair, and gurney services.

What general guidance, advice or assistance could your organization provide to the District to protect against potential discrimination of persons with disabilities in its programs, services, activities and events?

We provide medical transportation to persons who need one on one care and assistance.

What do you feel is the highest priority for the District to improve accessibility for persons with disabilities?

To find reliable medical transportation who are caring and are on time.

Pleasant Valley Recreation and Park District ADA Survey for Organizational Input

HARD COPY SURVEYS RECEIVED – 3 hard copy responses received

Public Input Timeframe: January 5, 2022 to February 18, 2022

Note: Names and personally identifying information has been redacted. Otherwise, comments are presented verbatim from respondents and have not been edited for grammar, spelling or clarity.

What direct communications have you had with the District regarding services and accommodations for persons with disabilities?

None with the Parks District

N/A

Are you aware of any specific complaints or problems regarding access for persons with disabilities to any of the programs, services, activities or events provided by the District?

Youth with disability mentioned uneven ground at a park outing with a mentor, but I don't know if that was related to a district event.

No

N/A

What information or other resources can you supply to help educate or inform the District about your organization and your services for persons with disabilities?

Findhelp.org listing is best resource

The Arc of Ventura County offers independent living services to people 18 and up with developmental disabilities. Community connection is also offered.

www.communityoptions.com

What general guidance, advice or assistance could your organization provide to the District to protect against potential discrimination of persons with disabilities in its programs, services, activities and events?

one to one best practice approaches to serving individuals with enrichment activity opportunities; teams informed care

The Camarillo residents I work with have not had concerns.

N/A

What do you feel is the highest priority for the District to improve accessibility for persons with disabilities?

Intentional inclusivity in all activities, options for participation

Transportation within the community - CAT cost has increased

wheelchair access and handrails

Pleasant Valley Recreation and Park District ADA Survey for Staff Input

ONLINE COPY SURVEYS RECEIVED - 29 online responses received

Public Input Timeframe: February 2, 2022 to February 18, 2022

Note: Names and personally identifying information has been redacted. Otherwise, comments are presented verbatim from respondents and have not been edited for grammar, spelling or clarity.

1. Please complete the following:

What department do you work for?	
Administration	
Senior Center	
Recreation	
Seniors & Classes	
Private Contractor Coach	
STEM vendor	
Summer Camp Vendor	
Recreation	
Customer Service	
Contract Instructor	
Administration	
Contract Instructor	
Sports/Recreation	
Independent Contractor	
Recreation	
Recreation	
Administrative Services	
Recreation	
Parks	
Recreation Classes	
Instruction	
Administration	
Parks	
Administration Department	
Administration	
Recreation	
Parks	
Administration	
REC/Admin	

2. What description most adequately describes your role with the Pleasant Valley Recreation and Park District?

#	Answer	%
1	I am responsible for administering a program, service or activity	45.45%
2	Other - please describe:	21.21%
3	I am a Department Head or Manager	12.12%

Other - please describe:

Employee

Class Instructor

Independent contractor

I provide reservation/registration/information services to the public.

I provide support and guidance towards District policy and management

Parks

Human Resources

3. Please list the primary areas you are responsible for:

Evaluate Programs and Services. Find solutions.

Intro to the Alexander Technique

Pickleball Instruction

Enrichment

summer camp vendor

Participants

Facility reservations and class registrations

Fitness instruction

Long range planning; strategic plan coordination; ad hoc committee coordination; back up for Clerk of the Board/Board of Director's coordination;

dance instruction

Tennis Lessons

enrichment camps

Contract Instructors & Seniors

Special events

Front Office Customer Service, Board Meeting Minutes

Senior, Sports, Camp and CDBG Programs

West end

Wellness class

Teaching

Oversee District operations, programs, and financial

Central and East regions of the district.

Reservations, Class registrations, customer support.

Human Resources

Aquatics, Special Events, Marketing

All facilities and parks

Administration, Finance, IT, Risk Management, Customer Service, Special Projects, HR

Outdoor Education Programming, Community Partnerships, Foundation

4. At which sites(s) are the program and services your department provides located?

#	Answer	%	Count
4	All locations	48.15%	13
5	Only at the following locations: (please list the locations)	51.85%	14
	Total	100%	27

Only at the following locations: (please list the locations)

Burnley facility

Springville Park

PVRPD Auditorium and courtyard

Community Center Admin. Office

Camarillo

virtual

Bob Kildee Park

Community Center/Senior Center

Community Center

Sports Complexes and Community Center

Community Center

1605 Burnley St Camarillo, CA 93010

Admin Building

Camarillo Grove Community Center Mission Oaks

5. Do you know who the designated ADA Coordinator is for the Pleasant Valley Recreation and Park District?

#	Answer	%	Count
1	Yes, please provide the name:	66.67%	18
2	No	33.33%	9
	Total	100%	27

Yes, please provide the name:

Jessica
Bryanna Gonzalez
Jessica Puckett
Me/Jessica Puckett
Jessica & Nick
Jessica
Jessica Puckett
Jessica Puckett
Jessica Puckett
Bryanna Gonzalez
Jessica Puckett/Nick Marienthal
Jessica Puckett
Jessica Puckett
Jessica
Jessica Puckett
Jessica Puckett
Bob Cerasuolo
Jessica

6. Do you know who the designated 504 Coordinator is for the Pleasant Valley Recreation and Park District?

#	Answer	%	Count
1	Yes, please provide the name:	44.44%	12
2	No	48.15%	13
3	Not applicable	7.41%	2
	Total	100%	27

Yes, please provide the name:

, i	
Jessica?	
Jessica Puckett	
Jessica Puckett	
Jessica & Nick	
Jessica Puckett	
Nick Marienthal	
Jessica Puckett	
Jessica Puckett	

7. Do you have more than one ADA or 504 Coordinator in the Pleasant Valley Recreation and Park District?

#	Answer	%	Count
1	Yes	4.00%	1
2	No	32.00%	8
3	Do not know	64.00%	16
	Total	100%	25

8. Is the identity of the ADA or 504 Coordinator noticed and posted?

#	Answer	%	Count
1	Yes	40.00%	10
2	No	60.00%	15
	Total	100%	25

9. Describe where the notice of the identity and contact information for the ADA or 504 Coordinator is noticed and posted:

No idea
unknown
On PVRPD's website
The administration office
On our website under About Us-ADA
N/A since I'm virtual
Website
Don't know

9. Describe where the notice of the identity and contact information for the ADA or 504 Coordinator is noticed and posted:

in the glass case outside of the front door of the administrative building

We keep that secret pretty good

Web site

Not sure

Email

Our website

Website on the ADA page

PVRPD.org website

10. Has your department posted the rights afforded to persons with disabilities?

#	Answer	%	Count
1	Yes	19.23%	5
2	No	26.92%	7
3	Do not know	46.15%	12
4	Not applicable	7.69%	2
	Total	100%	26

11. Have you received training or information regarding the requirements of the Americans with Disabilities Act?

#	Answer	%	Count
3	Yes, please describe content and date:	19.23%	5
4	No	80.77%	21
	Total	100%	26

Yes, please describe content and date:

Webinars conducted by DAC through CAPRI, NRPA

Webinar

General Overview

Various dates and times throughout career, most recent in 2010

learning from past supervisors and some classes

12. Have you received training on providing services or activities for persons with disabilities?

#	Answer	%	Count
1	Yes, please describe content and date:	24.00%	6
2	No	76.00%	19
	Total	100%	25

Yes, please describe content and date:

Webinar Trainings over the last two years

General trainings over my career and while studying to become a special education teacher.

Not with District. In 2014,2015,2016,2017,2018 at university regarding access and accommodations for persons with disabilities

Webinar

Aquatics training through Red Cross, swim lessons, etc.

CPRS class on playgrounds talks a little about it

13. Would ADA related training or technical assistance services in these areas be helpful for you or other department staff? (check all that apply):

#	Answer	%	Count
1	Developing policies and procedures	14.56%	15
2	Assisting persons with disabilities	16.50%	17
3	Legal requirements	13.59%	14
4	Responding to requests for accommodations (i.e. American Sign Language interpreters, assisted listening devices, etc.)	14.56%	15
5	Providing materials in alternate formats (i.e. Braille, audio recordings, etc.)	9.71%	10
6	American Sign Language (ASL) training	10.68%	11
7	Other - Please list:	0.97%	1
8	None	3.88%	4
9	Requirements for accessible facilities	15.53%	16
	Total	100%	103

Other - Please list:

Up to date info on our website

14. Have you received, or are you aware of any specific concerns, complaints or problems regarding access for persons with disabilities to any of the programs, services, activities or facilities provided by the Pleasant Valley Recreation and Park District?

#	Answer	%	Count
1	Yes, please describe:	16.67%	4
2	No	83.33%	20
	Total	100%	24

Yes, please describe:

The bathrooms in the Senior Center are a regular concern for full accessibility; the bathrooms at Arneill Ranch are being replaced with new and accessible bathrooms due to the age and lack of compliance; the bathrooms at Dos Caminos and Freedom Center

Restrooms and ballfields

not enough parking and explain what is the minimum allowed

Language is a huge barrier issue as well as assessability to some of our buildings and equipment.

15. Does your department lease facilities that are not owned by the District from others?

#	Answer	%	Count
1	Yes, please describe:	29.17%	7
2	No	37.50%	9
3	Do not know	33.33%	8
	Total	100%	24

Yes, please describe:

Kind of: PONY baseball, one of our community service organizations, uses baseball fields at Los Altos which is a school right next to Bob Kildee Community Park. We pay \$60K/year for water at the fields.

Constitution Park

Monte Vista Gym Las Colinas Gym VSEA Gym

Gyms

Yes, please describe:

Monte Vista Gym

Property trade with airport, used to lease gym facility that is no longer available.

Depends if you would like to class Monte Vista Gym in there

16. Does your department rent or lease District owned facilities or space to individuals, groups or organizations?

#	Answer	%	Count
1	Yes, please list:	66.67%	16
2	No	12.50%	3
3	Not applicable	20.83%	5
	Total	100%	24

Yes, please list:

Indoor facilities Parks Sports facilities

We allow the rental of almost all District owned facilities. The only facilities/space not rented are the Administration Building (center; Rooms 6 & 7 are available to rent), Parks Office (excluding the conference room there), and Parks Shop/Lunchroom. These are all staffing areas not available for public usage.

tennis courts in various locations

We are an independent contractor

District facilities rental for special events

Community Center Freedom Center PV East Mtg Room And the Districts Parks and sports fields

School district gyms, BMX, Hockey & RC Track

Pavilions, facilities, fields

Individuals/Sports Groups/YMCA/Churches/Business Organizations/Government entities

All of them

TONS of rentals

churches, instructors for various classes

17. Does your department have a facility use agreement that includes accessibility provisions for persons with disabilities?

#	Answer	%	Count
1	Yes	8.33%	2
2	No	33.33%	8
3	Do not know	58.33%	14
	Total	100%	24

18. Does your department's contracts and agreements for Pleasant Valley Recreation and Park District programs, services, activities or construction have provisions for compliance with federal, state or local accessibility codes?

#	Answer	%	Count
1	Yes, please describe:	20.83%	5
2	No	16.67%	4
3	Do not know	62.50%	15
	Total	100%	24

Yes, please describe:

Our contracts and agreements for construction, professional services and activities do. The rental agreement does have a section (D) about compliance with applicable law, rules and regulations: D. b.- I, the RENTER, agree to abide by all applicable local, federal, and state accessibility standards and regulations.

Updated parks and facilities must meet accessibility codes.

I would assume so, but I don't work with that portion of the District

19. Are you aware of any areas or elements of the facilities that your department utilizes which are not accessible to persons with disabilities?

#	Answer	%	Count
1	Yes, please describe:	29.17%	7
2	No	50.00%	12
3	Not applicable	20.83%	5
	Total	100%	24

Yes, please describe:

The restrooms in the Freedom Center are not easily accessible to persons with disabilities.

The bathrooms I previously mentioned

Some restrooms and facilities

Restrooms, playgrounds, Freedom Center

Some areas have not been outfitted to be accessible.

Stage in the auditorium, restroom facility at Freedom Center

20. In your opinion, what do you feel should be the highest priority of the Pleasant Valley Recreation and Park District to improve accessibility for persons with disabilities?

Not sure. Wheelchair accessible ramps, perhaps?

No comment

Awareness; making it a priority for all staff

unknown

N/A

Communication and staff training

Adequate access to parks and restrooms and addressing the condition of aging facilities or parking lots with cracks

I have no opinion on this matter. I do not have enough information.

Making sure all of the sites are ADA accessible

Finalize the ADA plan and work to incorporate into a CIP budget.

Accessibility should be higher priority than expanding parks and facilities.

Safety.

1. making sure facilities are up to code 2. more accessible programs, but administered by a certified Recreation Therapist

more playgrounds that are fully for the disable

21. Does your department have a grievance or complaint process for use by the public?

#	Answer	%	Count
1	Yes	39.13%	9
2	No	13.04%	3
3	Do not know	43.48%	10
4	Not applicable	4.35%	1
	Total	100%	23

22. Does your department track grievances and complaints from the public?

#	Answer	%	Count
1	Yes	30.43%	7
2	No	17.39%	4
3	Do not know	43.48%	10
4	Not applicable	8.70%	2
	Total	100%	23

23. Does your department have a statement or notice for persons with disabilities to assist them to request an accommodation or modification in order to participate in a District program, service or activity?

#	Answer	%	Count
1	Yes	21.74%	5
2	No	21.74%	5
3	Do not know	52.17%	12
4	Not applicable	4.35%	1
	Total	100%	23

24. Does your department have a policy or procedures in place for responding to requests for accommodations from the public to allow persons with disabilities to participate in the program?

#	Answer	%	Count
1	Yes	8.70%	2
2	No	21.74%	5
3	Do not know	65.22%	15
4	Not applicable	4.35%	1
	Total	100%	23

25. How much notice is required to provide an accommodation request?

#	Answer	%	Count
1	24 hours or less (not including weekends/holidays)	0.00%	0
2	1-4 workdays	4.55%	1
3	More than 1 week	4.55%	1
4	Don't know - have not completed such a request	72.73%	16
5	Not applicable	4.55%	1
6	1-3 workdays	13.64%	3
	Total	100%	22

26. What types of accommodations have been requested?

No accommodations have been requested that I am aware of
IDK
None to my knowledge
NA
not sure
The ramp at Roadrunnuer RC Track
?
Special needs swim lessons, use of handicap lift at pool
N/A

27. Does your department or program track accommodation requests for persons with disabilities?

#	Answer	%	Count
1	Yes	13.64%	3
2	No	18.18%	4
3	Do not know	54.55%	12
4	Not applicable	9.09%	2
5	Other, please describe:	4.55%	1
	Total	100%	22

Other, please describe:

I am not aware of any tracking, but Mary or Bob may be aware of requests before me

28. Does your department offer any programs, services, activities, or events specifically for persons with disabilities?

#	Answer	%	Count
1	Yes	19.05%	4
2	No	42.86%	9
3	Do not know	28.57%	6
4	Not applicable	9.52%	2
	Total	100%	21

29. Is a "Notice under the Americans with Disabilities Act" or a nondiscrimination statement available and posted for program participants who may be persons with disabilities?

#	Answer	%	Count
1	Yes	14.29%	3
2	No	23.81%	5
3	Do not know	57.14%	12
4	Not applicable	4.76%	1
	Total	100%	21

30. Does the "Notice under the Americans with Disabilities Act" or nondiscrimination statement include information about the District's ADA or 504 coordinator and how to contact them or file a grievance?

#	Answer	%	Count
1	Yes	14.29%	3
2	No	14.29%	3
3	Do not know	52.38%	11
4	Not applicable	19.05%	4
	Total	100%	21

31. Are grievance or complaint procedures available?

#	Answer	%	Count
1	Yes, for employees only	14.29%	3
2	No	9.52%	2
3	Do not know	57.14%	12
4	Yes, for employees and the public	19.05%	4
5	Yes, for the public only	0.00%	0
	Total	100%	21

32. If participants are required to fill out a form to participate in department programs, how is it made available?

#	Answer	%	Count
1	Both online and by hard copy	47.37%	9
2	Online only	10.53%	2
3	Hard copy only	10.53%	2
4	Not applicable	31.58%	6
	Total	100%	19

33. What types of accessible alternate formats does your department make available for persons with disabilities when requested? (check all that apply):

#	Answer	%	Count
1	Audio recording (cassette or digital)	4.35%	1
2	Braille	4.35%	1
3	Large print	4.35%	1
4	Electronic copy (for use with a screen reader)	8.70%	2
5	American Sign Language Interpreters	0.00%	0
6	Other media type - Please list:	0.00%	0
7	The department does not provide any alternative formats	17.39%	4
8	Do not know	52.17%	12
9	Assistive listening devices	4.35%	1
10	Electronic/computer-based document readers	0.00%	0
11	Enlarged keyboards	0.00%	0
12	Communication access real-time translation (CART)	0.00%	0
13	Video Remote Interpreting (VRI)	0.00%	0
14	Audio description	0.00%	0
15	Open captioning	4.35%	1
16	Tactile exhibits	0.00%	0
	Total	100%	23

34. Does your department have any programs that charge an additional fee for modifying the program for a person with disabilities which is not charged for a person without a disability?

#	Answer	%	Count
1	Yes, please describe:	0.00%	0
2	No	33.33%	7
3	Do not know	42.86%	9
4	Not applicable	23.81%	5
	Total	100%	21

35. Does your department periodically include images of persons with disabilities in their printed materials and publications?

#	Answer	%	Count
1	Yes, images of persons with disabilities are included	19.05%	4
2	No, images of persons with disabilities are not included	28.57%	6
3	Not applicable	52.38%	11
	Total	100%	21

36. Does your department conduct outreach activities focused on persons with disabilities?

#	Answer	%	Count
1	Yes	9.52%	2
4	No	52.38%	11
5	Do not know	38.10%	8
	Total	100%	21

37. Does your department require that public meetings and conferences be held in accessible locations?

#	Answer	%	Count
1	Yes, please describe if a policy or procedure is available:	33.33%	7
2	No	14.29%	3
3	Do not know	52.38%	11
	Total	100%	21

Yes, please describe if a policy or procedure is available:

Not a formal, documented procedure but everyone who schedules meetings (Karen, Dylan, myself, Mary, Leo) are aware to never schedule a meeting in a non-accessible location.

Accessible rooms at the Community Center or City Hall

board meeting have A.D.A access

38. Are assistive listening devices or systems available for public meetings?

#	Answer	%	Count
1	Yes, please include how many are available and the capacity of seating in the combined rooms utilized for public meetings:	4.76%	1
2	No	28.57%	6
3	Do not know	66.67%	14
	Total	100%	21

Yes, please include how many are available and the capacity of seating in the combined rooms utilized for public meetings:

Our Board of Director meetings are broadcast live on YouTube and City TV and Zoom which have captioning. But for in-person meetings, there are not any additional options.

39. The department I am representing has a policy for (check all that you are aware of):

#	Answer	%	Count
1	Service animals	7.14%	2
4	Other power-driven mobility devices	3.57%	1
5	Ticketing and seating	0.00%	0
6	Oversight of construction and remodeling to ensure compliance with federal, state and county accessibility requirements	10.71%	3
7	Website accessibility	10.71%	3
8	Accessible formats	7.14%	2
9	Effective communication	7.14%	2
10	Auxiliary aids and services	0.00%	0
11	Sign language interpreters	0.00%	0
12	Staff training	3.57%	1
13	Requests for accommodations or modifications	7.14%	2
14	Planning and budgeting for accessibility compliance	7.14%	2
15	Public outreach	3.57%	1
16	Emergency evacuation procedures	21.43%	6
17	Maintenance of accessible features	7.14%	2
18	Contract language to include accessibility provisions	3.57%	1
	Total	100%	28

40. Are you aware of any persons with disabilities currently serving on any of your department advisory boards or committees?

#	Answer	%	Count
1	Yes	14.29%	3
2	No	33.33%	7
3	Not applicable	9.52%	2
4	Do not know	42.86%	9
	Total	100%	21

41. What tools does your department use to communicate by phone with people who have speech or hearing difficulties?

#	Answer	%	Count
1	Text-telephone (TTY or TDD)	0.00%	0
2	Third-party relay system where a trained operator facilitates a conversation between staff and the caller	5.00%	1
3	Other - Please list:	5.00%	1
4	None	40.00%	8
5	Do not know	50.00%	10
	Total	100%	20

Other - Please list:

Our phone system is capable of TTY, but I do not believe anyone is trained on how to use it properly.

42. Does your department publish the District's text telephone relay service in all materials where a phone number is listed?

#	Answer	%	Count
1	Yes	0.00%	0
2	No	45.00%	9
3	Do not know	55.00%	11
	Total	100%	20

43. If a third-party relay system is used, does department staff receive training on how to place a relay call as well as receive one?

#	Answer	%	Count
1	Yes, please describe the training:	0.00%	0
2	No	26.32%	5
3	Do not know	73.68%	14
	Total	100%	19

44. Is there information about the accessibility of District programs, services and activities on the District website and in publications? (Parking, bathrooms, assistive listening devices, Sign Language interpreters, Braille, etc.)?

#	Answer	%	Count
1	Yes, please briefly describe:	10.00%	2
2	No	35.00%	7
3	Do not know	55.00%	11
	Total	100%	20

Yes, please briefly describe:

park maps have restrooms marked for A.D.A, parking stalls are identified

45. Does the website have an accessibility or ADA page that includes easily located information for use in requesting accessible services and information, or reporting website accessibility problems?

#	Answer	%	Count
1	Yes	15.00%	3
2	No	30.00%	6
3	Do not know	55.00%	11
	Total	100%	20

46. Does your department provide transportation to participants?

#	Answer	%	Count
1	Yes, please describe:	0.00%	0
2	No	71.43%	15
3	Do not know	9.52%	2
4	Not applicable	19.05%	4
	Total	100%	21

47. Does your department have procedures to make transportation accessible to persons who have visual, hearing, mobility and learning disabilities?

#	Answer	%	Count
1	Yes, please describe the procedures:	4.76%	1
2	No	38.10%	8
3	Do not know	23.81%	5
4	Not applicable	33.33%	7
	Total	100%	21

48. Does your department provide facility tours or organize trips for members of the public?

#	Answer	%	Count
1	Yes, please list the tours and trips offered:	23.81%	5
2	No	38.10%	8
3	Do not know	9.52%	2
4	Not applicable	28.57%	6
	Total	100%	21

Yes, please list the tours and trips offered:

Partnership with Collette for Casino and Excursion trips

I don't have a list.

Facility tours casino trips excursions

49. Is the evacuation route or instructions posted in a visible and accessible area of each floor in all facilities used by your department?

#	Answer	%	Count
1	Yes	70.00%	14
2	No	10.00%	2
3	Do not know	20.00%	4
	Total	100%	20

50. Do the emergency procedures include instructions for assisting or evacuating persons with disabilities?

#	Answer	%	Count
1	Yes	5.00%	1
2	No	40.00%	8
3	Do not know	55.00%	11
	Total	100%	20

51. Does your department host or sponsor any special events open to the public on District property?

#	Answer	%	Count
1	Yes, please describe:	70.00%	14
2	No	0.00%	0
3	Do not know	15.00%	3
4	Not applicable	15.00%	3
	Total	100%	20

Yes, please describe:

@ Community Center: -Easter Eggstravaganza -Christmas Parade/Santa's Village -Bingo Bash - Breakfast with Santa -Halloween in the Park -50 Plus Expo -Summer Movie Nights -Food Truck Fest - October Rummage Sale @ PV Aquatic Center -Polar Bear Plunge @ Camarillo Grove Park -National Trails Day event -End of Summer Camp Out @ Constitution Park (Park owned by City of Camarillo) - Summer Concert Series (co-sponsored by City of Camarillo) -Community Band Series (they use our room in the Community Center to practice, play their concerts at Constitution Park) @Mission Oaks Dog Park - Howl-o-Ween event *We also have external special events hosted by outside groups at our parks.

Senior Bingo, Movie Lunches, and Dances

Easter, Food Truck Fest, MITP, Campout, 50 Plus Expo, Howl-O-Ween, HITP, Breakfast with Santa, Community Band Holiday Concert, CCP

Community Events

Easter, Halloween, Christmas Parade

Tournaments, multiple events, parade

Eggstravaganza, Halloween, Food Truck Festival,

District offers a wide range of special events throughout the year.

A lot

Easter event, christmas parade, etc

Board Meetings

52. Does your department staff notify vendors and third-party entities of obligations to provide access for persons with disabilities to special events held on District property?

#	Answer	%	Count
1	Yes, please describe how this is done:	5.00%	1
2	No	40.00%	8
3	Do not know	55.00%	11
	Total	100%	20

Yes, please describe how this is done:

In the rental agreement as mentioned earlier. But it is not pointed out separately as an imperative component of the rental or agreement

53. Are staff informed of the obligations to provide equal access for persons with disabilities to participate in your department's programs and services?

#	Answer	%	Count
1	Yes - Describe how department staff are informed:	15.00%	3
2	No	25.00%	5
3	Do not know	40.00%	8
4	Not applicable	20.00%	4
	Total	100%	20

Yes - Describe how department staff are informed:

Swim instructors and aquatic staff are informed to accommodate persons with disabilities in programs

54. Are there any procedures or policies in place for monitoring and/or maintaining accessible features (i.e. adjusting door pressure, repainting accessible parking spaces, repairing uneven curb cuts and sidewalks, snow removal, trimming trees and hedges encroaching into a path of travel, etc.)?

#	Answer	%	Count
1	Yes, please describe:	25.00%	5
2	No	15.00%	3
3	Do not know	60.00%	12
	Total	100%	20

Yes, please describe:

There are no formal, Board approved procedures or policies in place. But instead maintenance procedures that are considered preventative and reactive maintenance in their regular routines. Not duties that are labeled separately as "ADA maintenance" or prevention but maintenance work performed in order to keep areas accessible. During capital projects, ADA is always mentioned, discussed and included. A prime example is how we are currently working on three capital projects: 1. Arneill Ranch Park Renovations where we obtained Prop 68 grant funding and are using it to replace the bathroom structure and playground with accessible amenities. 2. Miracle League Field at Freedom Park- self explanatory 3. Pickleball Complex at Freedom Park-every discussion with the architect has included ADA accessibility requirements in the design of the complex.

these are common duties of the parks department

55. Do you have input or involvement with design and construction activities for new or altered space?

#	Answer	%	Count
1	Yes, please elaborate:	30.00%	6
2	No	50.00%	10
3	Not applicable	20.00%	4
	Total	100%	20

Yes, please elaborate:

Yes. On future items

I serve as a project manager alongside the Parks Manager and General Manager on capital projects Making sure new construction, and any new modification to an existing site follows ADA guide lines.

Input is given to the majority of district projects

designing of the parks, hiring architects and making sure things are A.D.A

56. Are there procedures or standards in place which ensure accessibility compliance and best practices are incorporated into design and construction activities?

#	Answer	%	Count
1	Yes, please elaborate:	26.32%	5
2	No	5.26%	1
3	Do not know	52.63%	10
4	Not applicable	15.79%	3
	Total	100%	19

Yes, please elaborate:

It is always discussed, but no formal documented procedures

Any new project takes into consideration ADA compliance.

State of California laws

57. If your department is responsible for construction or remodeling efforts, what accessibility codes or standards do you use?

#	Answer	%	Count
1	Not applicable	77.78%	14
2	Describe codes or standards used:	22.22%	4
	Total	100%	18

Describe codes or standards used:

ADA and California Building Code requirements

ADA compliant

State and City codes.

Current building codes

58. Does your department have a budget for remodeling or improving accessibility for facilities?

#	Answer	%	Count
1	Yes, please describe:	5.56%	1
2	No	38.89%	7
3	Do not know	27.78%	5
4	Not applicable	27.78%	5
	Total	100%	18

Yes, please describe:

it's in our Capital funding and what we need to be updated

59. Do you have responsibility for creating web page content?

#	Answer	%	Count
1	Yes	26.32%	5
2	No	73.68%	14
	Total	100%	19

60. Do you have responsibility for website accessibility?

#	Answer	%	Count
1	Yes	10.53%	2
2	No. If no, do you know who is responsible for website accessibility? Please explain:	89.47%	17
	Total	100%	19

No. If no, do you know who is responsible for website accessibility? Please explain:

Macy Trueblood who oversees Marketing. She will then consult with our web provider, Streamline no

Macy
IT

Marketing Specialist

Macy Trueblood

Recreation Dept